



Newborn Screening Bulletin 2020-9

December 18, 2020

CHANGES TO SHIPPING PRIORITIZATION—NEW PUROLATOR SHIPPING SUPPLIES

As a result of the increased demand on courier services related to e-commerce, we have observed delays in receiving samples after they are picked up from our submitter organizations across Ontario. **Starting Monday December 21, 2020, Purolator will be delivering new shipping supplies to all NSO submitters using Purolator as their default courier. We ask that you immediately begin using these new envelopes and stickers so that your packages stand out and can be prioritized by the courier.**

New Purolator shipping supplies

- Each submitter will automatically receive 250 Red ExpressPaks and 500 Healthcare Labels from Purolator in the near future.
- Please use the new red ExpressPak envelopes to ship newborn screening samples moving forward. The shipping label/waybill that is printed from Track-Kit remains the same. When adding the label to the outside of the red ExpressPak, we ask that you also affix one “H+” (healthcare) sticker beside the shipping label. This additional sticker indicates it is a healthcare shipment.
- Once you have received these new supplies, please discontinue the use of the regular blue and white shipping supplies (Express Envelopes or ExpressPaks) immediately.



Re-ordering shipping supplies

- If you have not received new shipping envelopes and stickers from Purolator by December 31, 2020 please place a new order for supplies and specify the exact delivery location for delivery within your organization. Note: Please remember to check with your shipping and receiving department before reordering as they may have been delivered there instead of the proper department.
- Instructions for how to re-order these new Purolator supplies when you are running low can be found on the [NSO website](#).

