



Newborn Screening Bulletin 2019-3

August 7, 2019

NEWBORN SCREENING ONTARIO IS IMPLEMENTING A NEW LABORATORY INFORMATION SYSTEM

NSO transitioned to a new screening information system last week. There may be some delays in screen negative results being reported to you. Reporting of positive and unsatisfactory results will not be impacted. Please see [Bulletin 2019-2](#) for more information about what to expect with the launch of our new system.

TRACK-IT UPDATES

Batch Sheets: When sending your samples, please remember to include your laboratory batch sheets that contain valuable patient demographic data for our data entry team.

Cancelling Duplicate Shipments: Did you know that you can cancel duplicate shipments created inadvertently? If you forget to request a pickup for your shipment, it is alright to create another shipment with a pickup request. If this is done we ask that the previous shipment be cancelled to prevent NSO from incurring unnecessary charges. To cancel a shipment, you may follow these instructions:

- 1- Navigate to the In-Transit module on the left side of the screen.
- 2- Highlight the shipment you wish to cancel and click on the red 'cancel' button on the right.
- 3- Enter your password and click 'OK'.

**There may be a slight delay in cancelling the shipment. This is normal as Track-Kit has to submit a cancellation request to Purolator.

If the shipment that was created by mistake is more than 24 hours old, a prompt will appear letting you know that the shipment can only be cancelled in Track-Kit. It is okay to proceed.

CCHD SCREENING FOLLOW-UP

Unsatisfactory Screens: NSO has a new process to follow-up on unsatisfactory CCHD screens. A fax is now being forwarded to the screening organization involved with an overview of the screen received and the issue highlighted. A response is then requested with the intention for the management of the issue.

Missed Screens: NSO will soon be tracking missed CCHD screens. Please ensure that every baby has a CCHD form submitted and that it is completed fully and accurately (see example form [here](#)). Every baby should either have a screening result documented OR a reason for *screen not done* indicated on the form. If neither is indicated, follow up for an unsatisfactory screen is required. This effort will head off any unnecessary follow up that occurs as a result of incorrectly completed forms.

Please do not hesitate to contact us if you have any questions about the information contained in this bulletin.

