

Newborn Screening Bulletin 2017-14 (page 1/2)

December 6, 2017

Please distribute this to your team and any staff who will be collecting and shipping newborn screening samples over the holidays.

Timely newborn screening is incredibly important. To ensure that there are no delayed diagnoses for infants over the holidays, please note the following courier downtimes and shipping tips.

Courier Downtimes:

Purolator will not be scheduling pick-ups on:

- Monday, December 25
- Tuesday, December 26
- Monday, January 1

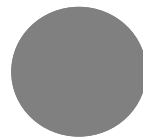
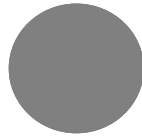
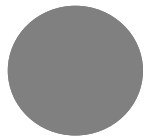
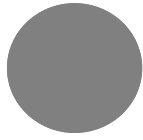
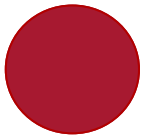
Holiday Tips:

To minimize potential delays caused by these holiday downtimes, please do the following:

- **Collect newborn screens between 24-48 hours of life**
 - If an infant is discharged at <24 hours of age, please collect a newborn screen before discharge and ask the family to return in the next 24 hours for a repeat screen.
- **Deliver samples to your shipping location (i.e. lab, unit clerk, practice office etc.) as soon as possible**
- **Ship samples every business day and Saturday (if applicable), as soon as they are dry**
 - In most cases, samples are received at NSO the morning after they are shipped (see table below). However, Purolator downtimes will cause delays over the holidays.
 - While these delays are unavoidable, shipping all samples that are ready every day is especially important.
 - **DO NOT** hold onto samples for fear that they will get 'lost' in the system over the holiday. The sooner samples get into the Purolator system, the sooner they will be delivered to NSO.
- **Select "Saturday Delivery" for all samples shipped on Friday**
 - NSO is running our normal Saturday schedule on Saturday, December 23 and Saturday, December 30. Selecting "Saturday Delivery" should ensure that samples shipped Friday are received for testing at NSO on Saturday and will prevent unnecessary delays.
- **Ship samples on Saturday** (for those sites with access to Saturday pickup)
 - Purolator is operating a normal schedule on Saturday, December 23 and Saturday, December 30. Samples shipped on Saturday will arrive at NSO the next business day.

We wish you a safe, happy and healthy holiday season and all the best for 2018.

Warm regards, The NSO Team



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Newborn screening holiday reminder calendar

Handy to hang in areas where newborn screening samples are collected/shipped!

Ship newborn screening samples every business day and Saturday, as soon as they are dry.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Dec 17	Dec 18	Dec 19	Dec 20	Dec 21	Dec 22	Dec 23
Sunday– no sample shipping					Select “Saturday Delivery”	Send samples NSO receives samples shipped on Dec 22
Dec 24	Dec 25	Dec 26	Dec 27	Dec 28	Dec 29	Dec 30
Sunday– no sample shipping	Purolator closed	Purolator closed	NSO receives samples shipped on Dec 22 (with no Sat. delivery) & Dec 23		Select “Saturday Delivery”	Send samples NSO receives samples shipped on Dec 29
Dec 31	Jan 1	Jan 2	Jan 3	Jan 4	Jan 5	Jan 6
Sunday– no sample shipping	Purolator closed	NSO receives samples shipped on Dec 29 (with no Sat. delivery) & Dec 30			Select “Saturday Delivery”	Send samples NSO receives samples shipped on Jan 5

Questions? Call Newborn Screening Ontario at 1-877-NBS-8330 (1-877-627-8330)